



November 7, 2024

Dear Valued Customer,

This change notice is being issued to inform you of the new adhesive that will be used on the SpotSee TiltWatch® Plus tilt sensor. The new adhesive (Fasson® 60# Semi-Gloss Elite™ FSC®/TL2/40#SC) was selected based on its superior bonding strength and overall performance.

Reason for Change: The TiltWatch Plus experienced performance issues which resulted in the indicator not staying adhered to shipments.

Performance Improvement: The new adhesive exhibits better adhesion properties under both room temperature and high temperature testing.

Feedback from Testing: Extensive testing shows that the new adhesive outperforms the old adhesive in adhesion.

Production Schedule: Products produced beginning October 14, 2024 use this new material.

Next Steps: TiltWatch Plus documentation will be updated and placed in the SpotSee Help Center (helpcenter.spotsee.io/knowledge).

If you have any questions, please reach out to your SpotSee Representative or to the SpotSee customer care team (orders@spotsee.io)

Thank you for your continued business!

Best Regards,

A handwritten signature in black ink that reads "Angela Kerr".

Angela Kerr
VP Product Support